

FREQUENTLY ASKED QUESTIONS

Do you have weekend or evening volunteer opportunities?

No – we are not open on the weekends. Our center is open Monday – Friday from 7:30am-6pm.

Do you require a minimum time commitment to volunteer?

No – we want to provide opportunities that work with your schedule. However, the most beneficial volunteer experience for both Amazing Place and the volunteer is a repeat assignment at specific intervals (weekly, bimonthly, monthly). This allows meaningful relationships to be formed between volunteers, participants and staff.

What is a typical volunteer shift?

We usually schedule volunteers in shifts from 2-3 hours. In our day program, we have shifts from 7:30am-9:30am, 9am-12pm, 1pm-4pm and 4pm-6pm. Our front desk shifts are typically from 11am-12pm and 4pm-6pm. Volunteers who help in the kitchen typically work from 9-9:30am until 12:30-1pm. Bible Study Leaders and Art Teachers typically dedicate an hour and a half to include set up/clean up.

Do you require any type of training?

Yes – prior to volunteering, our volunteers must attend a volunteer orientation where we provide extensive training on dementia, strategies for interacting with our participants, HIPPA and emergencies. Our training also includes information on our history/mission, how we operate, our philosophy of care, volunteer guidelines, online scheduling through our volunteer software (Volgistics), and any training specific to your volunteer assignment.

What should I do if I think I'm interested in volunteering?

The process is simple! Just follow the steps below in order.

- 1 Email Volunteer Director to set up a tour and visit at showard@amazingplacehouston.org
- 2 Submit a volunteer application online: [CLICK HERE](#)
- 3 Email Volunteer Director to sign up to attend a volunteer orientation: showard@amazingplacehouston.org
- 4 After orientation, schedule your volunteer shifts online using your [VOLGISTICS LOGIN](#)



How often do you have training?

Volunteer Orientations are typically scheduled once a month and last two hours. They are usually scheduled from 10am-12pm and the dates can be seen on the calendar on our website. You must sign up ahead of time to attend a specific training. Certain dates get canceled or rescheduled and we need to be able to let you know. We will work with you to schedule a training if you are unable to attend the next couple scheduled training dates.

Do you have group volunteer opportunities?

We welcome entertainment groups of all kinds. Our participants are a very friendly, attentive and appreciative audience. Because of the nature of the disease that we serve, we typically cannot offer large group volunteer opportunities other than entertainment. In addition, the training requirements for interacting with our participants make one-time group opportunities challenging.

Do you have volunteer opportunities for students?

We do! We have a fantastic program for student volunteers, ages 16-22, called the STARS Program. STARS stands for Student Training in Alzheimer's and Respite in the Summer. We have 20-25 students each summer who are trained and work directly in our day program with our participants. They develop new programs, assist with ongoing programs, plan and host an ice cream social. They form special intergenerational relationships with our participants, specialized communication skills, and an increased understanding and respect for older adults with dementia. For more information on the STARS program and information on how to apply, please visit our website:

AMAZINGPLACEHOUSTON.ORG

What about opportunities for students during the school year?

Managing volunteering with school schedules can be difficult which is why we concentrate on student volunteers during the summer break. Many of our STARS, once trained, continue volunteering throughout the next school year on school breaks or late afternoons after school.

IF YOU ARE INTERESTED IN VOLUNTEERING AT AMAZING PLACE, PLEASE CONTACT:

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